



Bolton College

Refunds and Compensation Policy 2024-25



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BOLTON COLLEGE REFUNDS AND COMPENSATION POLICY

Note: should a student have any debt outstanding, owing from a current or previous enrolment, the College reserves the right to offset any repayments against any amounts owing before processing a refund.

All fees paid will be automatically refunded via BACS within 14 days from above event(s) on a best endeavour basis (it will take longer at peak times of the year).

Where a student has decided to pay the course fees through taking out an Advanced Learning Loan, refunds will be processed back to the Student Loans Company by the College only if the course is cancelled. For students paying by Advanced Learning Loan who leave after 14 days but before 42 days, they will incur a liability to the Student Loans Company (SLC) in accordance with SLC rules. However, the College will not pursue the student for the remainder of the course fee. ~~SLC (10.2) (2) (a) 46.5 (a) 2.6 (e) 7.1 (i) 2.3 (i) 6.6 (1) (b) 5 (c) 1.5 (1) (a) 2.~~

BOLTON COLLEGE REFUNDS AND COMPENSATION POLICY

The College's priority will always be to ensure that students receive the education experience outlined in College course information (whether on-line or in hard copy format) and their